

~~Sl. No. 2-107792-TR (TPF)~~

Government of India
Ministry of Communications and Information Technology
Department of Telecommunications
(TPF Division)

ORDER

Dated at New Delhi on the 20th June, 2011

Subject: Delegation of power to appoint arbitrator under Section 7B of the Indian Telegraph Act, 1885 to Principal Controllers/Controllers of Communication Accounts

Approval of the President is hereby conveyed for the delegation of the power to appoint arbitrator under Section 7B of the Indian Telegraph Act, 1885 to the heads of the offices of Controller of Communication Accounts (Principal Controller of Communication Accounts/ Controller of Communication Accounts as the case may be) for the determination of disputes under this section concerning any telegraph line, appliance or apparatus arising between the telegraph authority and the person for whose benefit the line, appliance or apparatus is or has been provided under their territorial jurisdiction (indicated in Annexure A of this Order).

2. The delegation of power takes immediate effect.



(Md. Shabaz Ali)

Deputy Director General (TPF and Accounts)
Telephone: (011) 2371 5145

Copies

1. PS to Hon'ble MoC&IT/ PS to Hon'ble MoSC&IT (K)/ PS to Hon'ble MoSC&IT (P)
2. Secretary / Member (F)/ Member (T)/ Member (S)
3. Advisor (F)/ Advisor (T)/ Advisor (O)
4. All Sr. DDyG/ DDsG, DoT Headquarters
5. All Heads of CCA offices
6. All Heads of TERM Cells
7. Director (IT), DoT for display on DoT website

Sl. No.	Head of CCA	Territorial jurisdiction States / UTs
1.	Pr. CCA, Andhra Pradesh	State of Andhra Pradesh
2.	CCA, Assam	State of Assam
3.	CCA, Bihar	State of Bihar
4.	CCA, Chattisgarh	State of Chattisgarh
5.	Pr. CCA, Delhi	State of Delhi, MTNL Delhi
6.	CCA, Gujarat	State of Gujarat
7.	CCA, Haryana	State of Haryana
8.	CCA, Himachal Pradesh	State of Himachal Pradesh
9.	CCA, Jammu & Kashmir	State of Jammu & Kashmir
10.	CCA, Jharkhand	State of Jharkhand
11.	CCA, Karnataka	State of Karnataka
12.	CCA, Kerala	State of Kerala
13.	Pr. CCA, Kolkata	Kolkata region
14.	CCA, Madhya Pradesh	State of Madhya Pradesh
15.	Pr. CCA, Maharashtra	States of Maharashtra & Goa, MTNL/ Mumbai
16.	CCA, North-East	States of Arunachal Pradesh, Meghalaya, Mizoram, Nagaland, Manipur and Tripura
17.	CCA, Orissa	State of Orissa
18.	CCA, Punjab	State of Punjab
19.	CCA, Rajasthan	State of Rajasthan
20.	Pr. CCA, Tamilnadu	State of Tamil Nadu, including U.Ts of A&N, Puducherry
21.	CCA, UP(East)	Eastern region of UP State
22.	CCA, UP(West)	Western region of UP State
23.	CCA, Uttarakhand	State of Uttarakhand
24.	CCA, West Bengal	State of West Bengal (excluding Kolkata region), State of Sikkim

3rd
28/6/11

Section 7B in The Indian Telegraph Act, 1885 1

7B. Arbitration of disputes.

(1) Except as otherwise expressly provided in this Act, if any, dispute concerning any telegraph line, appliance or apparatus arises between the telegraph authority and the person for whose benefit the line, appliance or apparatus is, or has been, provided, the dispute shall be determined by arbitration and shall, for the purposes of such determination, be referred to an arbitrator appointed by the

1. Subs. by Act 15 of 1961, s. 3, for sub-section (5).

2. Subs. by Act 48 of 1974, s. 2, for certain words (w. e. f. 1-6-1975).

3. Ins. by Act 47 of 1957, s. 3 (w. e. f. 1-7-1959).

Central Government either specially for the determination of that dispute or generally for the determination of disputes under this section.

(2) The award of the arbitrator appointed under sub-section (1) shall be conclusive between the parties to the dispute and shall not be questioned in any court.

Government of India
Ministry of Communications & IT
Department of Telecom
TR Section, 1408, Sanchar Bhawan, 20, Ashoka Road
New Delhi - 110 001

No. 2-1/2009-TR

Dated: 2.11.2011.

To

CMD, BSNL,
BSNL Bhavan,
Janpath Road,
New Delhi-110050

Sub:- Delegation of power to appoint arbitrator under Section 7 B of the Indian Telegraph Act, 1885 in respect of billing related disputes to Principal Controllers/Controllers of Communication Accounts.

Kindly find enclosed herewith a copy of order of even no. dated 28th June, 2011 vide which power to appoint arbitrator under Section 7 B of the Indian Telegraph Act, 1885 has been delegated to Principal Controllers/Controllers of Communication Accounts.

The cases for appointment of arbitrator under Section 7 B of Indian Telegraph Act, 1885 in billing related disputes of the consumers may be forwarded to the heads of Offices of Controller of Communication Accounts i.e Principal Controller of Communication Accounts/Controller of Communication Accounts as the case may be instead of DoT for determination of disputes under this section w.e.f. 01.12.2011 onwards.

Procedure of forwarding the arbitration cases to Heads of Offices of CCAs/Pr. CCAs will remain same as per this office letter No. 2-1/2009-TR dated 15.4.2009.

Encl: As above.

(Md. Shahbaz Ali)
DDG(TPF and Accounts)
Telephone: (011) 23715145.